



University Extension
Professional Studies

LEAD WITH PURPOSE

Professional Certificate in Leadership and Organizational Excellence



Become a master of change through our process-driven approach to strategic management, and develop the leadership expertise to make your organization run like a well-oiled machine. Keeping in pace with industry demands, this newly modified program now incorporates key quality management concepts which contribute to enhanced organizational effectiveness, streamlined processes, and improved client relationships.

Demonstrate what's possible and lead through action and example. Understand the role of power and politics in influencing others, while exploring communication styles and decision-making tactics. Dig into the topic of organizational behavior to fully grasp what drives stress, motivation and other key dynamics in the workplace. See how cultural differences impact the workplace and learn how to manage cultural diversity from a global perspective. Whether green or experienced, this program will prepare you with the skills and knowledge to become the kind of leader you would follow.

WHAT YOU'LL LEARN

Ways to build strategies that meet and manage the needs of organizational stakeholders

Approaches to managing organizational behavior including conflict, negotiations, workplace communication, and more

Tools for examining the CMQ/OE body of knowledge including customer/supplier relations, strategic planning, and process improvement

Systems for applying cultural diversity in the workplace



TOTAL UNITS
12



TUITION
\$2,300



COMPLETION TIME
6-12 months



FORMAT
Online



CONNECT WITH A COACH
extension.ucr.edu/coach

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BENEFITS OF EARNING A CERTIFICATE

There are several reasons why, Bachelor's degree in hand, you might be considering continuing your studies. An upgraded education section on your resume can open the door to a new career, or, if you're already working, lead to a promotion and a higher salary. While you're working, going back to school is an excellent way to stay current in rapidly changing fields, or, if you've been away from the workforce for a while, to quickly get caught up in the latest trends, concepts, and advances.

While there are as many paths to follow, as there are reasons to follow them when approaching continuing education, there is enormous value in terms of time, financial investment, and personal flexibility while gaining practical training from working professionals in your industry that extends beyond the theory of the classroom and into the real world.

KEY BENEFITS INCLUDE:

- UC quality curriculum
- Professional endorsements
- Schedule flexibility
- Variety of courses and programs
- Instruction from professional leaders in the industry

PAY AS YOU GO



Pay per individual course
as you register.

AVERAGE COURSE TUITION
\$505-555 PER (3 UNIT) COURSE

*Learn more about [tuition assistance](#).

CAREER INFORMATION



IN-DEMAND FIELD

Jobs are projected to grow at a rate of 24% over the next 5 years.



STRONG EARNING POTENTIAL

Median Salary **\$119,532**



VARIETY OF JOBS TO CHOOSE FROM

- Development Manager
- Supervisor
- General Manager
- Leadership Development Manager
- Management Consultant



SKILLS FOR SUCCESS

- Critical Thinking
- Time Management
- Judgment and Decision Making



REALITY CHECK. WHAT YOU WILL DO ON THE JOB.

- Making Decisions and Solving Problems
- Advise others on business or operations matters
- Prepare research reports
- Analyze jobs using observation, survey or interview techniques
- Analyze business or financial data



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STUDY PLAN

Our certificate programs are designed to be flexible, allowing you the option to take just a few courses or earn the complete certificate. If choosing to complete the certificate, we recommend you get the most out of your experience by following the suggested completion path below.

Required Courses		
QUARTER		UNITS
1	Strategic Leadership for a Changing World MGT X496.05	3
	Quality and Organizational Excellence MGT X452.25	3
2	Organizational Leadership MGT X470.46	3
	Global Leadership and Intercultural Competence MGT X421.7	3

ARE YOU READY FOR YOUR NEXT STEP?

Schedule an appointment with a [Student Success Coach](#) to get started. extension.ucr.edu/coach



*For a full list of policies and procedures, check our [website](#).