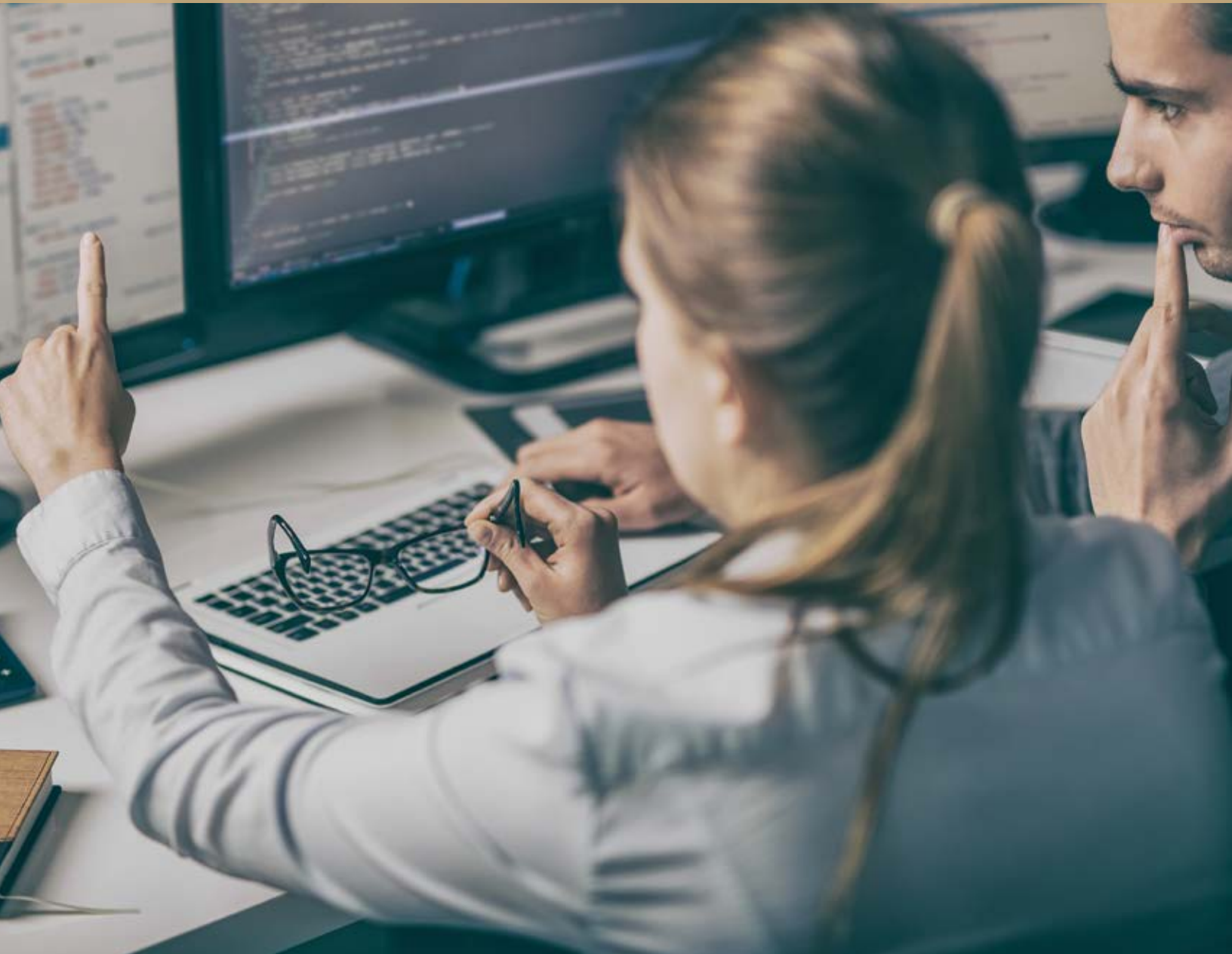


COMPUTER SCIENCE AND TECHNOLOGY

PROFESSIONAL CERTIFICATE FOR

COMPUTER TECHNICIAN



PROFESSIONAL CERTIFICATE FOR COMPUTER TECHNICIAN

“Taking the Computer Technician Professional Certificate program helped me quickly advance my career in the IT industry. By adding A+, Net+ and other certifications to my resume, I stood out from hundreds of other applicants. I went from being a Software Support Analyst earning \$50,000 to a Technical Consultant for a large software company, making over \$100,000 a year.”

— Kyle Gillette
Nuance Communications
Redlands, CA

TURN YOUR TECH SKILLS INTO A CAREER

There are almost 1 million open IT positions in the U.S. Put your technical skills to work and acquire skills to participate in the new gig economy, or become part of a technical support team. Computer support technicians are crucial to any organization, as they maintain networks, hardware and software systems, and assist users with diagnosing and fixing computer-related issues. They use fundamental skills like problem solving, logic, persistence, and need a sharp eye for detail, in order to accurately assess the problem and determine a viable resolution.

Take your passion for technology and make it work for you. Gain hands-on experience working with computer hardware and software. Learn how to troubleshoot and effectively solve a wide-range of problems by getting to know what's behind the screen. Build a knowledge base in security concepts so that you can anticipate and protect against potential security risks. Many lucrative IT jobs are out there, but most candidates are not yet certified. The IT industry is rapidly changing, and you want to stay ahead of the curve. Show that your skills and knowledge are current by earning highly regarded Certifications: A+ Certified Professional, Network+ Certified Professional, and Security+ Certified Professional.

WHAT YOU'LL LEARN

- Help Desk concepts, operation and support
- PC hardware and architecture (A+ certification training)
- Physical and virtual networks including hubs, routers, Ethernet, TCP/IP protocols (Network+ certification training)
- Security concepts and procedures (Security+ certification training)

WHO CAN BENEFIT

This program is designed for individuals looking for an entry-level IT position or looking to build and support home or small business computers and networks.

PREREQUISITE

High school diploma or equivalent.

ADMISSION

Take individual courses or fulfill all of the requirements to earn your certificate. Whichever you choose, you will gain the personal power that comes through learning new skills. Be assured that you are receiving education that is backed by the UC tradition of excellence.

HOW TO EARN THIS CERTIFICATE

Individuals must complete a total of 14 quarter units, with a grade of C or better.

**MAINTAINING AND SUPPORTING COMPUTERS
(A+ CERTIFICATION TRAINING) 4 UNITS**

IT HELP DESK OPERATIONS AND SUPPORT 3 UNITS

**NETWORKING (NETWORK+ CERTIFICATION
TRAINING) 3 UNITS**

SECURITY+ CERTIFICATION TRAINING 4 UNITS

- This program can typically be completed within 6-12 months.

PROGRAM INFORMATION

Prices, requirements and courses are subject to change. For the most up-to-date information:

Phone: (951) 827-4105

Email: prodev@ucx.ucr.edu

Website: www.extension.ucr.edu



Extension
Professional Studies

VERSION 09.2018