



PROFESSIONAL
CERTIFICATE

LEADERSHIP & ORGANIZATIONAL EXCELLENCE

LEAD WITH PURPOSE

The global nature of today's business requires a process-driven approach to strategic management, and leaders who are adept in a variety of skill areas.

- Understand ways to build strategies that meet and manage the needs of organizational stakeholders
- Learn to identify new methods of decision-making
- Develop approaches to managing organizational behavior
- Discover tools for examining the CMQ/OE body of knowledge including customer/supplier relations, strategic planning, and process improvement

Be a leader of change. Enroll now.

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UCR | Extension
Professional Studies

PROFESSIONAL
CERTIFICATE IN

LEADERSHIP & ORGANIZATIONAL EXCELLENCE

ONLINE PROGRAM

“My experience at UCR Extension was great. The instructors I had worked in industry, not just academics, and were able to share “real-world” scenarios for the assignments. I took “real-time” experiences back to the office, and implemented the new knowledge immediately.”

— Tracy Trettin
Administrative Operations
Manager
UCR School of Medicine



Extension
Professional Studies

EMBRACE YOUR LEADERSHIP POTENTIAL

Become a master of change through our process-driven approach to strategic management, and develop the leadership expertise to make your organization run like a well-oiled machine. Keeping in pace with industry demands, this newly modified program now incorporates key quality management concepts which contribute to enhanced organizational effectiveness, streamlined processes, and improved client relationships.

Demonstrate what’s possible and lead through action and example. Understand the role of power and politics in influencing others, while exploring communication styles and decision-making tactics. Dig into the topic of organizational behavior to fully grasp what drives stress, motivation and other key dynamics in the workplace. See how cultural differences impact the workplace and learn how to manage cultural diversity from a global perspective. Whether green or experienced, this program will prepare you with the skills and knowledge to become the kind of leader you would follow.

WHAT YOU’LL LEARN

- Ways to build strategies that meet and manage the needs of organizational stakeholders.
- How to identify new methods of decision-making.
- Approaches to managing organizational behavior including conflict, negotiations, workplace communication, and more.
- Tools for examining the CMQ/OE body of knowledge including customer/supplier relations, strategic planning, and process improvement.
- Systems for applying cultural diversity in the workplace, and cultural comprehension across the organizational structure.

WHO CAN BENEFIT

This program is designed for professionals in the public, private, or nonprofit sector, who are responsible for setting organizational policy, establishing benchmarks, providing strategic direction, and/or those aspiring to move into a managerial or executive position.

PREREQUISITE

High school diploma or equivalent.

ADMISSION

Take individual courses or fulfill all of the requirements to earn your UCR Extension certificate. Whichever you choose, you will gain the personal power that comes through learning new skills. Be assured that you are receiving education that is backed by the UC tradition of excellence.

HOW TO COMPLETE THE PROGRAM:

Individuals must complete a total of 12 quarter units, with a grade of C or better.

STRATEGIC LEADERSHIP FOR A CHANGING WORLD
3 UNITS

QUALITY AND ORGANIZATIONAL EXCELLENCE
3 UNITS

ORGANIZATIONAL LEADERSHIP 3 UNITS

GLOBAL LEADERSHIP AND INTERCULTURAL
COMPETENCE 3 UNITS

- This program can typically be completed within 6-12 months.

PROGRAM INFORMATION

Prices, requirements and courses are subject to change.

For the most up-to-date information:

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