



PROFESSIONAL
CERTIFICATE

MEDICAL CASE MANAGEMENT

*TEND TO THE
BUSINESS OF
PATIENT CARE*

Employ a collaborative process to coordinate the necessary components in a variety of settings.

- Understand the function and rules of the case manager with the managed care industry
- Build practical skills to assure that quality care is maintained or improved
- Gain knowledge in the models, settings, and varieties of case management

Expand your skill set. Enroll now.

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UCR | Extension
Professional Studies

PROFESSIONAL
CERTIFICATE IN
**MEDICAL CASE
MANAGEMENT**
ONLINE PROGRAM

“The program was an academically rewarding and personally gratifying experience that delivered tremendous enlightenment regarding the subject matter. This has bolstered my self-esteem, and certainly made me better equipped and more confident as a medical case management professional.”

—George Vanderpool
President/CEO
HealthCare Barbados

TEND TO THE BUSINESS OF PATIENT CARE

With the climate of healthcare continuing to shift, experienced case managers are increasingly in demand. These professionals are responsible for identifying optimal resources, such as care providers and facilities, to serve all involved in a patient's care. They are patient advocates who facilitate quality, and cost-effective outcomes. When this is accomplished, the patient, their support systems, and the healthcare providers all benefit.

By applying skills in communication, research, planning, and problem-solving, case managers pursue the goals of quality care and lower costs. They employ a collaborative process to coordinate the necessary components in a variety of settings.

This program is intended for licensed health care professionals, such as RNs, LVNs, nurse practitioners, and experienced medical case managers. Others who may also benefit include nurse consultants and those who provide support to patients with catastrophic or chronic illnesses.

WHAT YOU'LL LEARN

- The function and rules of the case manager within the managed care industry
- Practical skills needed to assure that quality care is maintained or improved — despite pressures to reduce costs
- The models, settings and varieties of case management

WHO CAN BENEFIT

- Registered Nurses (RNs), LVN/LPN, or other licensed healthcare worker

PREREQUISITE

Must be a Registered Nurse, LVN/LPN, or other licensed medical professional.

ADMISSION

Take individual courses or fulfill all of the requirements to earn your certificate. Classes are scheduled year-round with varying start dates, and can be taken in any order. Whichever you choose, you will gain the personal power that comes through learning new skills. Be assured that you are receiving education that is backed by the UC tradition of excellence.

CONTINUING EDUCATION

All courses provide California Board of Registered Nursing continuing education credit. UCR Extension is an accredited provider.

HOW TO EARN THIS CERTIFICATE

Individuals must complete a total of 12 quarter units, with a grade of C or better.

EFFECTIVE CASE MANAGEMENT:
CONNECTING TO THE COMMUNITY 2 UNITS

EFFECTIVE CASE MANAGEMENT: CONNECTING TO
HEALTHCARE SYSTEMS 2 UNITS

INTRODUCTION TO LIFE CARE PLANNING 1 UNIT

UTILIZATION REVIEW AND QUALITY MANAGEMENT
FOR THE CASE MANAGER 2 UNITS

MEDICAL ETHICS 2 UNITS

HOSPITAL BASED CASE MANAGEMENT 1 UNIT

FINANCIAL COVERAGE AND BENEFITS SYSTEMS
IN CASE MANAGEMENT 2 UNITS

- This program can typically be completed in 12-24 months.
- This program may be completed entirely online.

PROGRAM INFORMATION

Prices, requirements and courses are subject to change. For the most up-to-date information:
Phone: (951) 827-4105
Email: prodev@ucx.ucr.edu
Website: www.extension.ucr.edu