How long will it take to complete this program?
This program can generally be completed within one to two years, depending on how many classes you choose to take each quarter.

Do you provide job placement?
No; however, you will have the opportunity to network with fellow students and instructors during the course, which can provide you with valuable employment leads.

What is the approximate cost to complete this program?
The estimated cost to complete this program ranges from $3,500 to $3,800. This cost does not include textbooks or materials.

What type of position will I qualify for after completing this certificate program?
Individuals who complete this program may qualify for an entry position as a Medical Case Manager in a variety of health care settings.

Is financial assistance available?
Find out more about Financial Assistance here (http://www.extension.ucr.edu/resources/resource/Financial_and_Tuition_Assistance). We are unable to accept Pell Grants or other similar funding.

Do I need to have any previous healthcare experience in order to apply for this professional certificate program?
Yes. You must be a registered nurse or other registered/licensed medical professional in order to apply for this professional certificate. Please contact the Program Coordinator for a list of approved professions.

Am I a certified Medical Case Manager after I complete this program?
This is an academic program of study. You will receive a completion certificate issued by the University of California (similar to a diploma). Professional associations administer certifications. To become a Certified Case Manager, you would need to apply and pass the exam through the Case Management Certification Board (www.ccmcertification.org), or the Qualified Professional Case Manager (www.qpcm.org).

Are the courses in this program offered online?
Yes. All of the courses in this program are offered online. There are no geographic boundaries. To learn more about online courses at UCR Extension, please visit our online course information page (http://www.extension.ucr.edu/resources/resource/Take_a_Seat_in_Our_Virtual_Classroom).
How do online courses work?
UCR Extension uses the Moodle online delivery system (http://www.extension.ucr.edu/resources/resource/Let-apost-s_Login). Courses are scheduled with a start and end date; however, you may access the course content 24/7 during those times. Assignments, discussion forums, homework, and exams are completed online. Once you enroll, you will receive instructions on how to set up your NetID (a unique identifier for our student information system), and account password. You will use your NetID and password to access your courses.

Do I need to pay for the program up front?
No. This is a “pay as you go” program; you pay for each course individually when you enroll.

How and when can I apply for the Professional Certificate in Medical Case Management?
There is no application process required. To earn a UCR Extension Professional Certificate, you must establish your candidacy by submitting a nonrefundable fee of $50. We recommend you do this before completing the third class; however, it can be done at any point during the program. You can apply online at: http://www.extension.ucr.edu/certificate_details/9698660/healthcare/professionaldevelopment/medicalcasemanagement, or in person at the UCR Extension office.

Can I get continuing education credits (CEUs)?
Yes. California Board of Registered Nursing continuing education hours and Certified Case Manager (CCM) continuing education hours are provided upon request. Most states recognize the CA BRN CEUs. We recommend that you confirm with your state’s Nursing board if registered nursing continuing education hours are important for you.

Your website mentions that this program is only beneficial to some registered and licensed healthcare professionals – can you elaborate?
The following professions will benefit from this program:

- Registered Nurses
- Physical Therapists
- Occupational Therapists

This program was not designed for the following professions, and will not benefit:

- Alcohol/Drug Counselors
- Certified Nurses Assistants
- Other healthcare vocation, i.e. coder/billing, pharmacy technicians, medical office staff, etc.

For further clarification on whether your particular profession would benefit from this program, please contact our Program Coordinator, Jennifer Campbell (951) 827-5804, or via email at sciences@ucx.ucr.edu.